

Any visitor entitled to special fare conditions must present valid proof of entitlement.

Access to the tour circuit is only possible on presentation of an admission ticket, regardless of the admission fee paid (including free admission).

INDIVIDUALS	Free admission	
	Young people aged under 6 (Minors must be accompanied by an adult)	Identity card or passport
	Accredited lecturers and guides	Official accreditation
	Journalist	Press pass
	Helpers of disabled visitors	Proof of disability issued by the relevant authorities
	Disabled or permanently scarred ex-servicemen and their helper	Disabled or invalidated war veteran's card
	Job seekers	Recent (less than 3 months) attestation
	Recipients of RSA income support and their beneficiaries	Proof of entitlement less than one year old + beneficiaries
	Members of the I.C.O.M. (International Council of Museums) and the I.C.O.M.O.S. (International Council on Monuments and Sites) and holder of the Ministry of Culture and Communication card	Professional card and ad hoc culture card
	Holder of the "Carte Protourisme Alsace"	"Protourisme Alsace" card
	Holder of a ticket booked with Tôt ou t'Art	Presentation of the Tôt ou t'Art ticket
	Reduced rate 6,00 €	
	Students and apprentice	Current year's student and apprentice card
	Teachers	Proof of employment from the education authority or school for the current year
	Passenger on the Haut-Koenigsbourg shuttle bus (line 500 - Fluo Grand Est network)	Shuttle bus ticket or any other document, on days when the shuttle (Line 500) operates
	Cézam cardholder	Cézam card
	CNAS cardholder + beneficiary	CNAS card
	Council of Europe cultural identity card holder	Council of Europe card
	Holder of the "Carte d'Hôtes" of Sêlestat Haut-Koenigsbourg Tourisme	Carte d'hôtes
	Culture pass holder from 15 years old	Pass Culture + Identity card
	Holders of admission tickets for Hohlandsbourg Castle, the Humanist Library in Sêlestat, Lichtenberg Castle and Fleckenstein Castle	Admission ticket or annual pass for one of these sites
	All paying adult visitors in the event of interventions/installations on the tour circuit causing poor reception conditions. (Not applicable to visitors who have purchased their tickets in advance)	
	All paying adult visitors in the event of partial closure of the tour circuit (Not applicable to visitors who have purchased their tickets in advance)	
	Persons with disabilities	Proof issued by the competent authorities
Specific case of the partner's multi-sites pass		
Free admission at the ticket desk on presentation of the Museums-Pass-Musées or the Pass Alsace	On presentation of a valid pass	
Muséums-Pass-Musées - Sale at reduced rate - 113.00€		
People in training, people with disabilities, jobseekers, teachers and members of museum support committees	On presentation of proof	
GROUPS	Free admission	
	The "tourism professional" accompanying a group or the leader of a group of at least 20 paying persons	
	Coach driver accompanying a group	Professional card
	Accompanying persons for groups from the social field up to a limit of 1:1	
	Group of visitors from a member of the "Tôt ou t'Art" association	Booking validated by "Tôt ou t'Art"
	One adult for every five young people accompanying school and youth groups	Proof from the school
	One adult for every three children accompanying birthday tours and workshops, up to a limit of 3	
	Group rate for adults and tourism professionals* - €8.00	
	Groups accompanied by "tourism professionals**" and groups of at least 20 paying guests - Price per person	
	Adults accompanying school and youth groups when the ratio is exceeded	
	All paying adult visitors in the event of interventions/installations on the tour circuit causing poor reception conditions. (Not applicable to visitors who have purchased their tickets in advance)	
	All paying adult visitors in the event of partial closure of the tour circuit (Not applicable to visitors who have purchased their tickets in advance)	
	Reduced rate for groups of "people from the social sector"	
	Priority education establishments - Medical and social establishments - School integration classes - Accommodation and reception establishments (CHRS, etc.) - Social reintegration reception services - Integration companies, temporary integration work companies and integration work sites - Protected environment structures - Specialised prevention structures - EHPAD and day centres for the elderly - Charitable associations.	Document issued by the competent structures or authorities

* Are mainly considered as tourism professionals: coach operators, tour operators, travel agencies, incoming agencies, airline companies, campsites, hotels restaurants, holiday centre, tourist offices, holiday villages, guides...

Free admission for all on the 1st Sunday of the month - from 1 November to 31 March, as well as during the European Heritage Days and the Museums at Night.