

# A policy to welcome everyone to Haut-Koenigsbourg castle

Haut-Koenigsbourg castle is proud to be amongst those monuments committed to a specific policy for hosting visitors with disabilities. It has been awarded the Tourism and Handicap award for welcoming people with hearing and learning disabilities.

To ensure that every visitor is satisfied, we have designed a specific programme with the support of associations representing different disabilities, and are constantly reviewing and improving this policy wherever possible.

- Improved access and comfort during your visit
- Tours and activities adapted to different types of disability
- Staff trained to answer your specific needs.

This programme is designed for individual visitors or groups, for people who suffer from visual, hearing or learning disability and those with reduced mobility.

Booking is obligatory for groups. It is free, and enables us to propose the most appropriate tour or workshop for your needs.

You can also contact us from Monday to Friday on 00 33 369 33 25 00 or per **mail** for further information and reservation.

## Pour en savoir plus sur "A policy to welcome everyone to Haut-Koenigsbourg castle"

- An audiovisual centre for visitors with reduced mobility
- Visual impairment
- Hearing impaired
- Learning disability
- Visitors with reduced mobility