

Conditions governing discounts on castle admission fees - individuals



Any visitor who is entitled to a discount on his castle admission fee must be able to show relevant, up to date documentation supporting his claim to any such discount. Access to the castle tour circuit is granted only upon presentation of a valid entrance ticket, regardless of the price paid for the ticket (also applies to visitors who are entitled to a free entry to the castle).

Admission is free for

- Young people aged under 6 (Minors must be accompanied by an adult) (Identity card or passport)
- Accredited lecturers and guides (Official accreditation)
- Journalists (Press pass)
- Helpers of disabled visitors (Relevant document confirming their disabled status)
- Disabled or permanently scarred ex-servicemen and their helper (Relevant document confirming their status)
- Job seekers (Recent - less than 3 months old - attestation)
- Recipients of RSA income support and their beneficiaries (Recent (less than one year old) attestation+beneficiaries)
- Members of the I.C.O.M. (International Council of Museums) and the I.C.O.M.O.S. (International Council on Monuments and Sites) and holder of the Ministry of Culture and Communication card (ICOM or ICOMOS membership card - Ministry of Culture and Communication card)
- Holders of the "Carte Protourisme Alsace" ("Protourisme Alsace" card)

Reduced admission - 6.00 €

- Students and apprentice (Valid student or apprentice card for the year in question)

- Teaching staff (Attestation of their professional status from their local education authority or educational institution for the year in question)
- Holders of Haut-Koenigsbourg shuttle bus tickets (line 500 - réseau Fluo Grand Est network) (Shuttle bus ticket for the day in question)
- Holders of the Council of Europe "Cultural identity card" (Council of Europe staff pass)
- Holders of admission tickets for Hohlandsbourg Castle, the Humanist Library in Sélestat, Lichtenberg Castle and Fleckenstein Castle
- Holders of the "Carte d'Hôte" (Duly completed card or coupon "Carte d'hôtes")
- All paying visitors in the event of the closure of part of the castle's tour circuit (Not applicable to visitors who have purchased their tickets in advance)
- All visitors in the event of interventions/installations on the visitor circuit causing poor reception conditions (Not applicable to visitors who have purchased their tickets in advance)

Specific case of the partners' multi-sites pass

- Free admission for the visitor at the ticket desk on presentation of the Museum Pass Musées or of the Pass Alsace (On presentation of a valid pass)

Muséum Pass Musées - Sale at reduced rate - 113€

- On training person, people with disability, job seekers, teachers and members of museums support committees (On presentation of a suitable evidence)