

Any visitor who is entitled to a discount on his castle admission fee must be able to show relevant, up to date documentation supporting his claim to any such discount.

Access to the castle tour circuit is granted only upon presentation of a valid entrance ticket, regardless of the price paid for the ticket (also applies to visitors who are entitled to a free entry to the castle).

INDIVIDUALS	
Admission is free for	
Young people aged under 6 (Minors must be accompanied by an adult)	Identity card or passport
Accredited lecturers and guides	Official accreditation
Journalists	Press pass
Helpers of disabled visitors	Relevant document confirming their disabled status
Disabled or permanently scarred ex-servicemen and their helper	Relevant document confirming their status
Job seekers	Recent (less than 3 months) attestation
Recipients of RSA income support and their beneficiaries	Recent (less than one year old) attestation+beneficiaries
Members of the I.C.O.M. (International Council of Museums) and the I.C.O.M.O.S. (International Council on Monuments and Sites) and holder of the Ministry of Culture and Communication card	ICOM or ICOMOS membership card - Ministry of Culture and Communication card
Holders of the "Carte Protourisme Alsace"	"Protourisme Alsace" card
Reduced admission fee adults - 7.00 €	
Students and apprentice	Valid student or apprentice card for the year in question
Teaching staff	Attestation of their professional status from their local education authority or educational institution for the year in question
Holders of Haut-Koenigsbourg shuttle bus tickets (line 500 - réseau 67 network)	Shuttle bus ticket for the day in question
Holders of the Council of Europe "Cultural identity card"	Council of Europe staff pass
Holder of an entrance ticket to the Humanist Library (Bibliothèque Humaniste) of Sélestat	Ticket from Bibliothèque Humaniste
Holders of the "Carte d'Hôte" card from Sélestat Haut-Koenigsbourg Tourisme	Duly completed card or coupon "Carte d'hôtes"
All paying young visitors in the event of the closure of part of the castle's tour circuit (Not applicable to visitors who have purchased their tickets in advance)	
All visitors in the event of interventions/installations on the visitor circuit causing poor reception conditions (Not applicable to visitors who have purchased their tickets in advance)	
Reduced admission 6-17 years - 4.00 €	
Holders of Haut-Koenigsbourg shuttle bus tickets (line 500 - réseau 67 network)	Shuttle bus ticket for the day in question
Holder or beneficiary of the "Carte d'hôte" card from Sélestat Haut-Koenigsbourg Tourisme	Duly completed card or coupon "Carte d'hôtes"
Holder of an entrance ticket to the Humanist Library (Bibliothèque Humaniste) of Sélestat	Ticket from Bibliothèque Humaniste
All paying young visitors in the event of the closure of part of the castle's tour circuit (Not applicable to visitors who have purchased their tickets in advance)	
All visitors in the event of interventions/installations on the visitor circuit causing poor reception conditions (Not applicable to visitors who have purchased their tickets in advance)	
Reduced admission fee disabled visitors - 4.00 €	
Disabled visitors	Relevant documentation confirming their disabled status
Specific case of the partners' multi-sites pass	
Free admission for the visitor at the ticket desk on presentation of the Museum Pass Musées or of the Pass Alsace	On presentation of a valid pass
Muséum Pass Musées - Sale at reduced rate - 106.00€	
On training person, people with disability, job seekers, teachers and members of museums support committees.	On presentation of a suitable evidence
GROUPS	
Admission is free for	
The leader or accompanying lecturer or other professional for a group of at least 20 paying visitors	
Group coach drivers	Coach drivers' licence
Accompanying persons of groups "from the social field" by a maximum of 1 per 1	Attestation from the social structure in question
One adult per five youngsters accompanying school or youth groups	
Reduced admission fee for adult group and adult group fee for tourism industry professionals* - 7.00 €	
Groups on tours organised by « tourism industry professionals* » and groups of at least 20 paying visitors - Admission fee per person	
Additional adults accompanying school and youth groups (ratio greater than one adult every five young people)	
All paying adults visitors in the event of the closure of part of the castle's tour circuit (Not applicable to visitors who have purchased their tickets in advance)	
Reduced admission fee 6-17 years - 4.00 €	
Youngsters accompanying an adult group : either of at least 20 paying visitors (youngsters included) or on tours organised by " tourism industry professionals"	
All paying young visitors (except school and youth groups) in the event of the closure of part of the castle's tour circuit (Not applicable to visitors who have purchased their tickets in advance)	
Reduced admission fee for groups "in the social field" - 2.00€	
Priority schools, medical and social establishments, school integration classes, social institutions, welfare structures and "community of need" in the fields such as relief for children and youngsters, age and disability, migration, addictions, homelessness and unemployment, inability to work, i.a.	Evidence issued by the competent authorities or structures

* Are mainly considered as tourism industry professionals : coach operators, tour operators, travel agencies, incoming agencies, airline companies, campsites, hotels restaurants, holiday centre, tourist offices, holiday villages, guides ...

Free for all on the first Sunday of every month between November 1st and March 31st and during the European Heritage Days and Museums at Night.